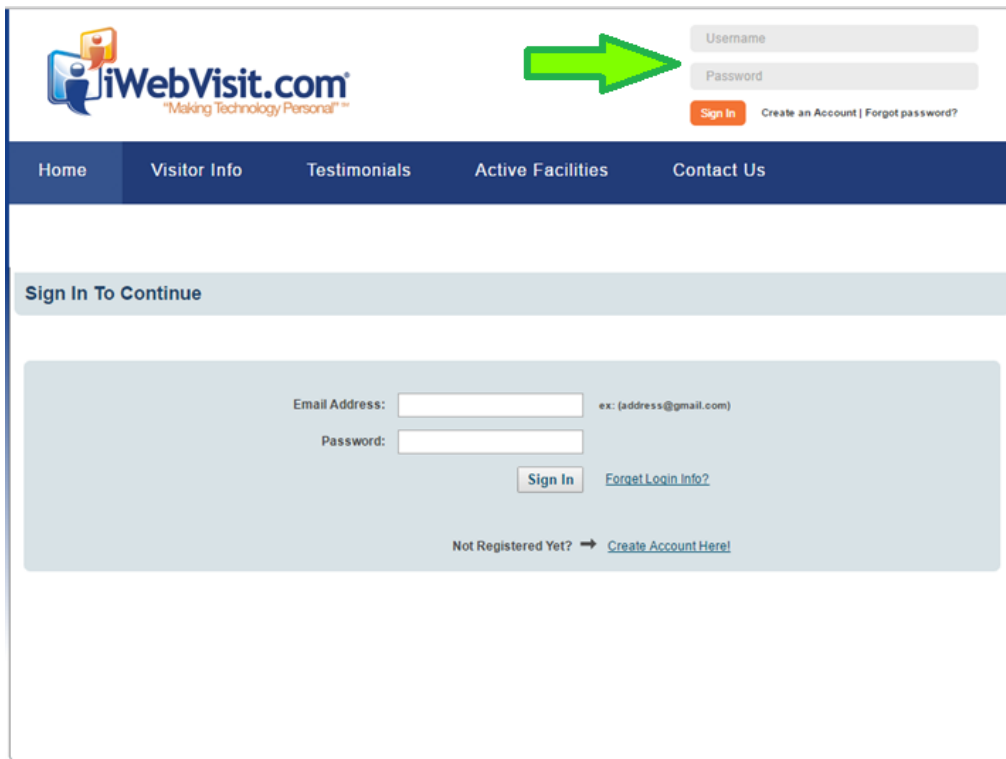
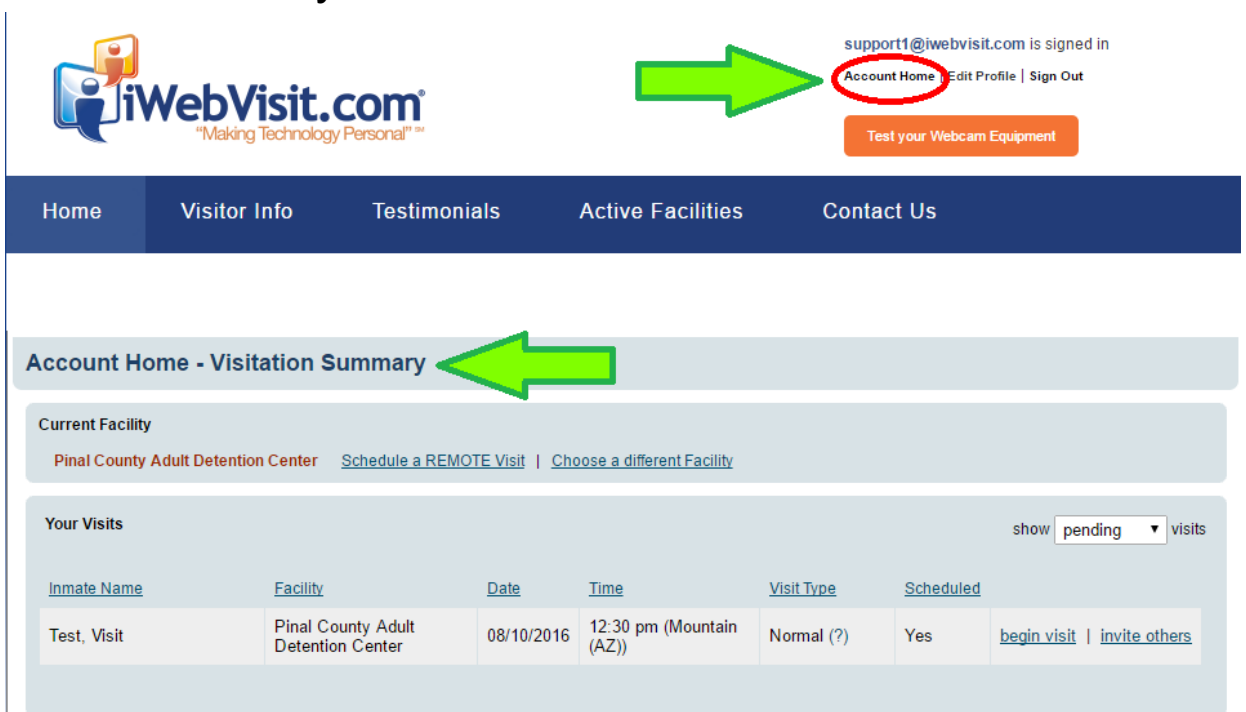


1. Sign in to your account using your registered e-mail and password.



The screenshot shows the iWebVisit.com sign-in page. At the top left is the logo with the tagline "Making Technology Personal". A green arrow points to the "Username" input field. Below it is the "Password" field. To the right of the password field are buttons for "Sign In", "Create an Account", and "Forgot password?". A dark blue navigation bar contains links for "Home", "Visitor Info", "Testimonials", "Active Facilities", and "Contact Us". Below the navigation bar is a "Sign In To Continue" section with "Email Address:" and "Password:" labels, each followed by an input field. An example email "ex: (address@gmail.com)" is shown next to the email field. Below the password field is a "Sign In" button and a "Forgot Login Info?" link. At the bottom of the sign-in section is a link "Not Registered Yet? → Create Account Here".

2. After you are signed in, click on Account Home. To see your "Visitation Summary"



The screenshot shows the iWebVisit.com account home page. At the top left is the logo. In the top right, it says "support1@iwebvisit.com is signed in" with a green arrow pointing to the "Account Home" link, which is circled in red. Other links are "Edit Profile" and "Sign Out". Below this is a "Test your Webcam Equipment" button. A dark blue navigation bar contains links for "Home", "Visitor Info", "Testimonials", "Active Facilities", and "Contact Us". Below the navigation bar is a header "Account Home - Visitation Summary" with a green arrow pointing to it. Underneath is a "Current Facility" section with "Pinal County Adult Detention Center" and links for "Schedule a REMOTE Visit" and "Choose a different Facility". Below that is a "Your Visits" section with a "show pending visits" dropdown. A table lists visits with columns for Inmate Name, Facility, Date, Time, Visit Type, and Scheduled.

Inmate Name	Facility	Date	Time	Visit Type	Scheduled	
Test, Visit	Pinal County Adult Detention Center	08/10/2016	12:30 pm (Mountain (AZ))	Normal (?)	Yes	begin visit invite others

3. Look for the visit that is about to start and click on Begin Visit.



support1@iwebvisit.com is signed in

[Account Home](#) | [Edit Profile](#) | [Sign Out](#)

[Test your Webcam Equipment](#)

[Home](#)

[Visitor Info](#)

[Testimonials](#)

[Active Facilities](#)

[Contact Us](#)

Account Home - Visitation Summary

Current Facility

[Pinal County Adult Detention Center](#) | [Schedule a REMOTE Visit](#) | [Choose a different Facility](#)

Your Visits

show ▼ visits

Inmate Name	Facility	Date	Time	Visit Type	Scheduled	
Test, Visit	Pinal County Adult Detention Center	08/10/2016	12:30 pm (Mountain (AZ))	Normal (?)	Yes	begin visit invite others

4. You will then be taken to the test page. Read and complete each step by clicking on each orange box.

Visitor Setup & Testing

Your visit with Visit Test for 30 minutes is scheduled for Wednesday, August 10, 2016 at 12:30 pm (Mountain (AZ)).

To prepare for your visit, please indicate that you have completed the 3 Visit Setup Steps below by clicking on the buttons provided for each step.

Step 1: Shut Down All Other Programs

- Close all other programs running on this device besides Google Chrome.
- [Click Here to view the Troubleshooting Tips and Detailed Instructions.](#)



My Audio/Video Setup is Complete

Step 2: Confirm your Internet Speed is Sufficient

- A strong Wi-Fi connection or a wired internet plug-in is always preferred.
- Using mobile data, a hotspot or a slower than recommended speed will not give you a stable connection
- [Test Your Internet Speed Here](#)
- Your test results for Download and Upload speeds should each be AT LEAST 3.0 Mbps

****ATTEMPTING TO VISIT WITH SLOWER THAN THE RECOMMENDED SPEED IS AT THE VISITOR'S RISK****






OK, I have considered this.

Step 3: Confirm your Camera and Microphone are Working Properly

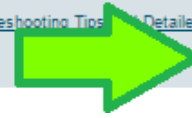
[Click Here To Start the Equipment Test](#)

or the tests below will not work.

If Google Chrome asks you to allow the use of your camera and microphone, click on Allow.

Camera	Microphone	Speakers
Your WebCam should show below after you you Begin the Equipment Test. 	Talk into your mic, the bars below should turn green.  Mic Meter	Click on Play to test the sound on your speakers 

If you have a problem with your camera, microphone or speakers, [Click Here to view the Troubleshooting Tips and Detailed Instructions.](#)



I have Completed My Audio/Video Setup

Note: When you click to test your equipment, be sure to allow access to your camera and mic. You should then see your image in the camera box.

t Visit Sched x

https://www.iwebvisit.com/app/visit_checklist_preliminary.php

iweb-dev.omnispear.com wants to:

- Use your camera and microphone

Allow Block

Your visit with **Visit Test for 30 minutes** is scheduled for **Wednesday, August 10, 2016 at 12:30 pm (Mountain (AZ))**.

To prepare for your visit, please indicate that you have completed the 3 Visit Setup Steps below by clicking on the buttons provided for each step.

Step 1: Shut Down All Other Programs

- Close all other programs running on this device besides Google Chrome.
- [Click Here to view the Troubleshooting Tips and Detailed Instructions.](#)

Step 1 Complete!

Step 2: Confirm your Internet Speed is Sufficient

- A strong WI-Fi connection or a wired internet plug-in is **always** preferred.
- Using mobile data, a hotspot or a slower than recommended speed will not give you a stable connection
- [Test Your Internet Speed Here](#)
- Your test results for Download and Upload speeds should each be **AT LEAST 3.0 Mbps**

****ATTEMPTING TO VISIT WITH SLOWER THAN THE RECOMMENDED SPEED IS AT THE VISITOR'S RISK****

Step 2 Complete!

Step 3: Confirm your Camera and Microphone are Working Properly

[Click Here To Start the Equipment Test](#) the tests below will not work.

If Google Chrome asks you to allow the use of your Camera and Microphone, click on Allow.

Camera	Microphone	Speakers
Your WebCam should show below after you Begin the Equipment Test	Talk into your mic, the bars below should turn green.	Click on Play to test the sound on your speakers

If you have a problem with your camera, microphone or speakers, [Click Here to view the Troubleshooting Tips and Detailed Instructions.](#)

I have Completed My Audio/Video Setup

5. After the steps have been completed they will turn green and you will see a new option to “Proceed to Begin Visit with John Smith.” Click on that new option and it will take you to your visit.

Thank you for completing the Visitation Access Setup & Testing Procedures.

Proceed to Begin Visit with Visit Test



Step 1: Shut Down All Other Programs

- Close all other programs running on this device besides Google Chrome.
- [Click Here to view the Troubleshooting Tips and Detailed Instructions.](#)

Step 1 Complete!

Step 2: Confirm your Internet Speed is Sufficient

- A strong Wi-Fi connection or a wired internet plug-in is always preferred.
- Using mobile data, a hotspot or a slower than recommended speed will not give you a stable connection
- [Test Your Internet Speed Here](#)
- Your test results for Download and Upload speeds should each be AT LEAST 3.0 Mbps

****ATTEMPTING TO VISIT WITH SLOWER THAN THE RECOMMENDED SPEED IS AT THE VISITOR'S RISK****

Step 2 Complete!

Step 3: Confirm your Camera and Microphone are Working Properly

Re-Start Equipment Test

You must click this button or the tests below will not work.

If Google Chrome asks you to allow the use of your Camera and Microphone, click on Allow.

Camera

Your WebCam should show below after you Begin the Equipment Test.



Microphone

Talk into your mic, the bars below should turn green.



Speakers

Click on Play to test the sound on your speakers



If you have a problem with your camera, microphone or speakers, [Click Here to view the Troubleshooting Tips and Detailed Instructions.](#)

Step 3 Complete!

Thank you for completing the Visitation Access Setup & Testing Procedures.

Proceed to Begin Visit with Visit Test